Digital Family Access and Plan Summary

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Family Access

- HIPPA and PHI/PPI regulations require CVS Caremark to have each covered family member 18+ register on Caremark.com and then grant access to their prescription information to other registered adult family members.
- Minors will automatically show under the primary and secondary participants covered under the plan. However, they will not show under adult children.
- This area is available to manage via the Caremark portal and mobile apps.

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Plan Summary

The main enhancement under the Plan Summary accumulation display is the digitally dynamic graphs for deductible and max out-of-pocket accumulations. These graphs are designed to help members understand how their healthcare costs change during different phases of coverage.
The new graphs change dynamically based on whether or not the member has met their deductible or max out-of-pocket.

Information on the deductible or max out-of-pocket can be expanded and collapsed.

Clicking on “Show More” will display additional details about the deductible or max out-of-pocket. For example, the deductible tile will explain how paying toward a deductible affects the member financially.