1. **Enrollee visits visionbenefits.com to verify eligibility and search for a VBA Provider in their area.**

2. **Make an appointment with VBA Provider, informing them that you are a VBA covered member.**

3. **VBA Provider confirms patient eligibility and provides services.**

4. **VBA Provider orders materials from a VBA contracted lab, verifies accuracy and dispenses Rx to patient.**

5. **VBA pays the provider for covered professional services according to the plan.**